Payment & Refund Policy:

- Tuition refunds are guaranteed up to 4 weeks prior to the start date of a program minus a \$20 administrative fee. Cancellations within the four weeks prior to the program are nonrefundable if the child's spot cannot be filled. If the spot can be filled, a full refund minus the \$20 administrative fee will be given.
- There will be no tuition refunds for cancellations made after a program has begun.
- No full or partial tuition refund or credit will be given for a child's failure to attend any part of a program for which they are registered
- We will do our best to adapt our programs to the weather and reschedule any weather-related program cancellations. In the event that we must cancel a program and we are unable to reschedule, that day's portion of program tuition will be refunded. However, if we provide a rain date and a family cannot attend due to their own prior comitments they will not be refunded that day's portion of the program tuition.

Student Safety Policy:

- The safety and well-being of your child is our utmost concern. Outdoor education on a working farm involves learning and playing in a dynamic environment. For their safety, children are prohibited from touching farm equipment and implements. We will monitor weather closely and cancel in advance if there is a likely risk of thunderstorms, heavy rain, or if temperatures become too high or low for student safety. If your child has trouble staying with the group or following teacher directions as they relate to safety, staff may ask that the child attend the program with a caregiver's assistance.
- Educators will ensure regular hand washing, especially before snack and after interactions with farm animals.
- Please plan to keep your child home if they are sick. If they are recovering from a cold, and you are wondering whether to send them to programs, a good rule of thumb is to assess whether your child is back to their normal energy level. Our classes are very active! If children are needing extra rest to recuperate, they will have a hard time enjoying our activities and it's best to keep them home. Children should stay home if they have not been fever free without the use of fever-reducing medications for at least 24 hours. Children should also stay home if they have tested positive for COVID and should follow Mass.gov guidelines for returning to group settings.